CLÍNICA BONANOVA
Cirurgia Ocular

Quality Care Policy of the Clínica Bonanova de Cirurgia Ocular

Clínica Bonanova de Cirurgia Ocular stablishes the following principles as key factors of its commitment to quality care. These principles come from the fulfillment of our patients and clients' expectations, as well as the legal reglementary requirements, and are a base for continuous improvement and the definition of annual goals.

Updated and specialized medical knowledge

- Experienced professionals in each area
- Commitment to ophthalmological research and continuing education.
- Attendance and participation in congresses
- Promotion and active participation in the teaching of professionals.

Full services offer

- 24/7 assistance, 365 days a year
- Treating all ophthalmological subspecialities
- State-of-the-art technological equipment
- Innovative techniques based on research

Commitment to the patient

- Personalized, humane, close treatment
- Integral care
- Meeting our patients' expectations
- Commitment to quality and continuous improvement
- Variety of clients (private, health insurance companies, mutual labor companies, hospitals, ophthalmologists, etc.)

Professional and corporate ethics

- *Lex artis* and medical responsibility (compliance of medical practice as considered adequate to treat patients)
- Social and environmental responsibility
- Commitment to sustainability
- Collaboration with non-profit organizations

Digital environment

- Communication with patients and clients through the most updated digital tools
- Easy access to information for the patient
- Internal processes in constant updating

Mrs. Mireia Escudé Blasi

Chief Executive Officer of Institut Català de Retina (ICR)

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